



To all business partners
of the Mager GmbH

Ennepetal, August 2021

COVID-19 Pandemic and Flood Disaster

Dear business partner,

Since March 2020, the Corona pandemic has dominated our day-to-day business. The resulting market situation has affected us directly and indirectly. Due to downsized capacities worldwide in the area of material procurement and other associated services, there are now considerable supply shortages.

In the past, we have tried to maintain delivery reliability through proactive forward planning regarding material disposition (steel). To a large extent we have succeeded in doing so. However, we have to inform you that due to the low supply of material, there may now be delays regarding delivery dates.

In addition, from 13.07.21 to 15.07.21 severe storms and heavy rain in North Rhine-Westphalia and Rhineland-Palatinate caused unimaginable destruction. Fortunately, our company was not affected by this disaster and we can continue to produce. Some of our suppliers and service providers have been partially affected by these flood forces. We expect that this will also lead to disruptions in the flow of materials in these areas. We are trying to prevent the supply shortfalls by tapping other capacities.

However, we ask for your understanding if "force majeure" may lead to postponements of delivery dates.

With kind regards

Erik Moors

Managing Director Mager GmbH



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